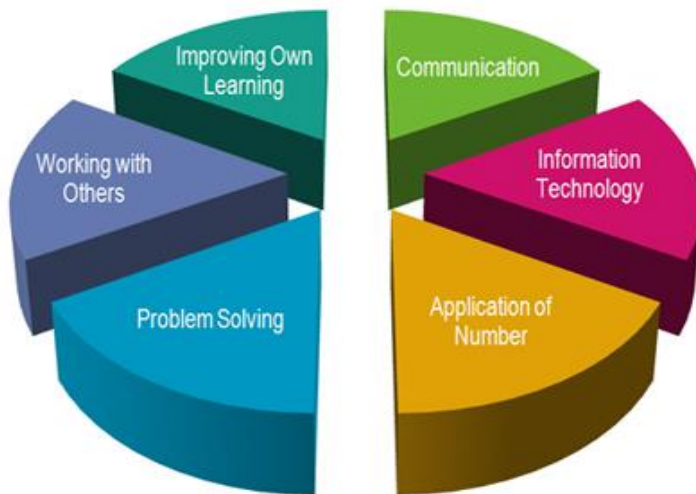


8. SOFT SKILLS PACKAGES



What are soft skills? Soft skills are transferable skills which are sometimes known as 'people skills'. Some examples of these are: communication skills, problem solving, working with others or as part of a team and improving your own learning. Often people know what they are good at when it comes to practical skills; as they are a carpenter or work in a warehouse, but many people are unsure of the soft skills they have or that these can also be learnt or developed to help improve your current employment skills or finding a job for the first time.

WHO IS THIS COURSE FOR?

Although this course is often used to support long-term unemployed people to encourage them to learn about soft skills and how having excellent 'people skills' can take your abilities to the next level.

WHY ATTEND THIS COURSE?

This course is a very hands on and task based, designed to help learners find out the 'people skills' or soft skills they already have. It can also help learners develop new skills that will customer service skills or dealing with the public.

WHAT DOES THE COURSE COVER?

- Understanding what soft skills are
- How, and when to use soft skills
- Exploring various tasks in order to highlight different skills and abilities within learners
- Taking part in team building tasks
- Taking part in tasks independently

HOW LONG IS THE COURSE? HOW MUCH WILL IT COST?

Both the course length and the cost will vary. We can design and deliver a course to the specific requirements of the company or your customers. We offer a free of charge consultation meeting to discuss course options and the length of the course.

TRAINING METHODS AND TECHNIQUES

We offer a wide range of interactive and engaging training techniques. As we all learn differently, each course has a visual, auditory (listening), kinaesthetic (movement) and retrospective, (looking back – reflective) element to appeal to every learner. We adapt according to the diverse needs and abilities of the individual or group.

We also offer extensive public speaking and interviewing experience to offer each training programme.

Please note: All our courses are currently unaccredited. However we can design accredited courses based on specific outcomes as long as your organisation or company has the relevant accreditation for the course.

For more information please contact Giselle or Fran on 075903 95089 or email contact@outsidetheboxeducation.co.uk